

serenelife™



Questions? Issues?

We are here to help!

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SLNKMSG131

Smart Neck Massager

Digital Massager with Heat Therapy,
Built-in Rechargeable Battery

User Manual

**PLEASE READ THIS MANUAL CAREFULLY
AND KEEP A COPY HANDY FOR FUTURE REFERENCE.**

PRODUCT INTRODUCTION

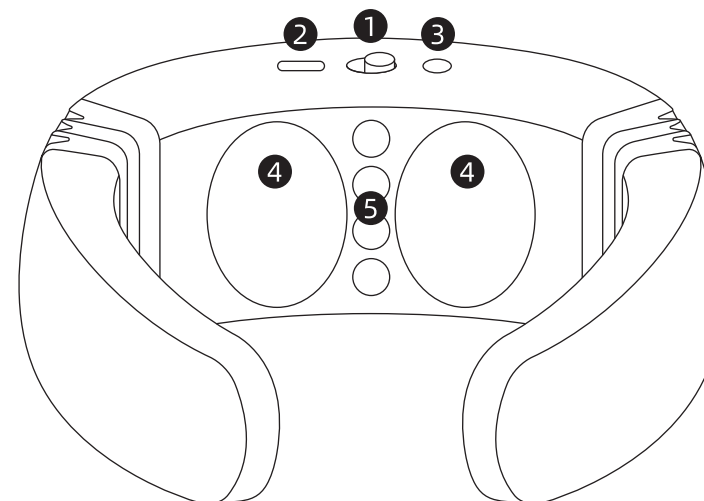
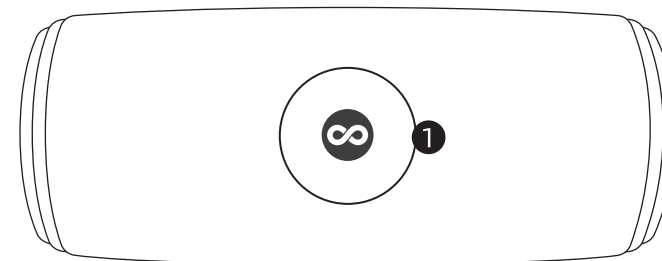
The **SLNKMSG131** neck massager, with a streamline ring design in consistence with human neck physiological curvature, forms a composite energy field directly acting to deep tissues and marrow, with multi-channel synchronous massage in modes of low-frequency electric impulse, magnetic action, thermal moxibustion, ring traction. Throughout its operation, it could make the user keep a proper physical body posture, giving a scientific platform for the proper care on cervical vertebra diseases, with which you could give yourself enjoyable and value-added multi-functional systematic health care at home!

SCOPE OF APPLICATION

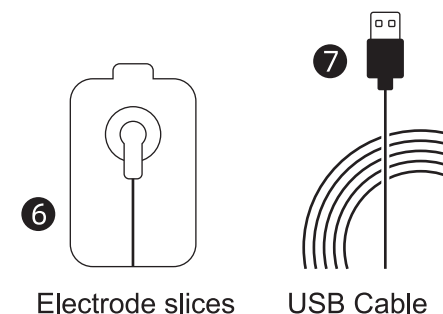
It could promote local blood circulation, relax local muscles and relieve fatigue, so it is applicable to health care and relief on neck pain, shoulder and arm numbness, headache and dizziness.

PRODUCT FEATURES

- Nice-looking and scientific ergonomic design, fitting human neck curve;
- Its adoption of the latest 3D intelligent fitting technology could realize easy adjustment on electrodes according to your neck curve, giving you more comfortable experience of use;
- Synchronous action in five modes of thermal moxibustion, low-frequency electric impulse, magnetic effect, ring traction and red light to form an efficient composite energy field;
- The thermal moxibustion could warm and activate meridians, dispel dampness and dissipate cold, which works in 3 temperature levels of High Medium and Low. You could select the level according to your own demand and the ambient environment;
- Two automatically combined electric impulse modes and four manual electric impulse modes to meet different demands, thus being applicable to more people;
- Several built-in magnets to promote the microcirculation;
- Provided with a remote control and LCD menus and backlight display for easy and clear operation, thus being more humanized.

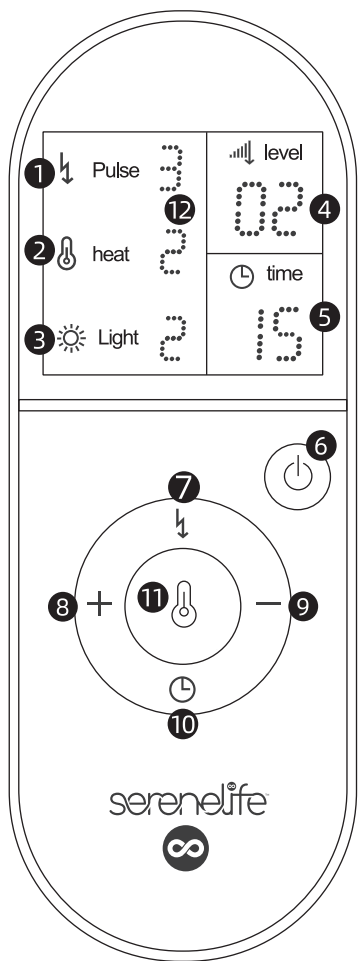


- ① Power supply indicator
- ② Power/charging switch
- ③ Port for electrode slice
- ④ Conductive/heating plate
- ⑤ Red light
- ⑥ Electrode slices
- ⑦ USB Cable



Electrode slices

USB Cable



- ① Electric impulse
- ② Thermal moxibustion
- ③ Red light
- ④ Intensity adjustment
- ⑤ Timing time
- ⑥ Power button
- ⑦ Electric impulse massage button
- ⑧ Intensity increase button
- ⑨ Intensity reduction button
- ⑩ Timing time
- ⑪ Thermal moxibustion
- ⑫ LCD display

HOW TO OPERATE

How to operate power supply

1. Charging of the built-in rechargeable battery.

The built-in rechargeable battery can serve as the power supply when the external power supply is not used.

2. Power supply with the built-in rechargeable battery

(applicable to rechargeable ones) When it is not used as an external power supply, it could be used for power supply.

FUNCTIONS

1. Shift the toggle switch to "ON" position and then apply the massager close to your neck; if there is some sweat on your neck, please clear them before use.
2. Hold the remote control and press the button "⏻" to boot it; after you hear the buzzer beeps once, the power supply indicator will be on and the default program is enabled. The massager will work under Impulse Mode 1, Intensity 01 and Level 2 of thermal moxibustion, with the default time period of 15 minutes; now you could use the remote control to adjust to the massage mode and intensity you desire.
3. Press the "⏻" pulse mode button to select 1-6 mode, 0 is the stop mode. The "+" button is to increase the intensity, with one level increase for each time of pressing it; the "-" button is to decrease the intensity, with one level decrease for each time of pressing it. There are 16 levels for adjustment. The default level is level 1 when booting.
4. The button "🔥" is to select the thermal moxibustion mode. And the "0" means stopping thermal moxibustion, while the "1" means low temperature and the "3" high temperature. It defaults to "2" when booting.
5. After the massage is completed, please shift the toggle switch to "OFF" position to power off the massager; then, stick the electrode slices on the storage board for storage in a dry, well-ventilated place for next use.
6. When the battery runs low, please charge it with the power adapter provided for the massager; otherwise, the massager will be off automatically after the indicator flickers for alarm.
7. When the remote control backlight flickers or becomes insensitive, it is recommended to replace the button battery (3V, CR2032 type, and others are not allowed); the normal service life of the battery is more than three months.

Attention: When you use the remote control to operate the massager, the IR receiving window on the massager and the IR sending window on the remote control cannot be shielded; furthermore, please aim the remote control at the receiving window as much as possible to get the best sensitivity.

USE OF SILICON ELECTRODE SLICES

1. Insert one end of the 2-core connector wire into the electrode port and connect the other end to the electrode slices; then use the massager as specified above. If they are used together with the conductive plates, there will be a little difference in intensity due to the parts they are applied are different, which is normal.
2. The electrode slices should be clean on their surfaces without any dust, oily or sticky substance; otherwise, the viscosity will be reduced. If their surfaces become dirty, please flush with clean water and then dry them in the air for repeated use.
3. The electrode slices could be used for about 80 times (20 minutes for each time). If their viscosity still cannot be recovered after several times of cleaning, please consider to purchase new ones from your local dealer or the manufacturer.
4. Only the electrode slices provided for the massager, each with a size of 55mm wide, 80mm high and 2.5mm thick, could be used; and others are not allowed.
5. Please dispose the waste electrode slices according to your local environmental regulations rather than discarding them at will. It is recommended to use the massager for one to two times a day, 10 to 20 minutes every lime of massage in electric impulse mode and 15 to 30 minutes every lime of thermal moxibustion.

CHARGE THE BATTERY

- When the buzzer beeps for continuous three times during massage, it indicates the built-in lithium battery runs low and needs charging with the USB charging cable. Then, shift the toggle switch to "**Charge**" position, with the power indicator turning green and flickering. When it is fully charged, the power indicator keeps green. It will last about 3 to 4 hours to fully charge the battery.
- The battery could be used for about one week (30 minutes a day) after full charging.
- Under normal use, the rechargeable battery supports 500 times of charging and discharging at least and could be used for about 2 to 3 years (use twice a day and 30 minutes at most every time). When it is not in use for a long lime, please charge it once a month at least to prevent reducing its service life.

ATTENTIONS

1. Never use this massager with other electronic medical devices such as heart pacemaker, artificial heart-lung machine used to sustain lives, electro-cardiograph, etc., or a danger will be led to. If the patient is being treated with high frequency surgical equipments and this massager, it is likely to give rise to a bum at this massager's electrode or damage it; if it is used near short-wave or microwave therapeutic equipments (1 meter), it will be possibly unstable in output.
2. This massager cannot be used for pregnant women and those with sensitive skin, heart disease, abnormal blood pressure, malignant tumor, cerebral vascular disease, acute disease or others under treatment before consultation with the doctor.
3. Prohibit using it in bathing or sleeping.
4. Please don't use it for children or those with expressible consciousness disability.
5. Never use it for those with skin consciousness disability or not sensitive to heat.
6. Don't move this massager during use; in changing the massage area, please power it off first and then reuse it; otherwise, a serious irritation will be caused.
7. It is suitable to adjust the impulse intensity to an acceptable level. A higher intensity doesn't always lead to a better result of massage.
8. Please don't make unauthorized disassembly on this massager and please avoid any collision, water penetration into it, or a trouble will be caused.
9. Prohibit cleaning this massager with water.

TROUBLESHOOTING AND SOLUTIONS

Fault	Possible Cause	Solution
The massager fails to boot.	Check if its toggle switch is shifted to "ON".	Please shift its toggle switch to "ON".
	Check if the remote control display is on.	If no display, please replace the CR2032 button battery in the remote control with a new one.
	Check if the built-in rechargeable battery runs low.	If it runs low, please charge it.
	Low battery	Check if the USB charging cable is plugged in. The massager charging indicator will flash.

Fault	Possible Cause	Solution
The massager cannot be charged or has no display in charging.	Check if the USB charging cable is properly connected.	Insert the plug of the power adapter properly.
	Check if the toggle switch of the massager is shifted to "Charge" position.	Confirm its toggle switch is shifted to "Charge" position.
It displays normally but no response or stimulation could fell.	Check if the electrode slices contact close to your neck skin.	The electrode slices must contact close to your neck skin.
	Check if there are some hairs, cloths, accessories, etc. at the contact area of electrode slices and your skin.	Please remove or separate such objects.
	Check if the massage intensity is adjusted.	The intensity is defaulted to Level 0 when booting and needs adjusting; or some users are not sensitive to the intensity in Level 1 to 2 and could increase the intensity properly.
There is a sense of tingling	Check if the electrode slices contact close to your neck skin.	Wet your neck skin with a wet towel first and then contact the electrode slices close to the skin, and then adjust properly the intensity and massage mode.
	Check if the massage lasts too long.	It is suitable to massage for 10 to 20 minutes every time and not to exceed twice a day.
	Check if the massage intensity is too high.	Properly reduce the intensity.
	Check if your skin is allergic to electrode slices. The cold weather causes your skin dry.	Check if your skin has a history of allergy. If slight, please reduce the massage time; if serious, please stop using the massager and then seek for desensitization treatment. Wet your skin and the surface of electrode slices with a wet towel.

Fault	Possible Cause	Solution
	Use the massager after staying up late.	Please use it the next day as the electrolyte reduces after staying up late.
There is no sense of tingling.	Check if there are some hairs or accessories at the contact area of electrode slices and your skin.	Please remove or separate the accessories or hairs.
The stimulation felt is weak.	Check if your neck skin contact close to electrode slices.	Contact them close to your skin and then adjust properly the intensity.
	Check if there is some dirt or oil stain on electrode slices.	Clean their surfaces.
	Check if the rechargeable battery runs low.	If it runs low, please use an external power supply to supply the power.
A red mark is left after use.	Check if there is a serious sense of tingling or if some other unguent is applied during use of the massager.	Please stop using the massager and the red mark will disappear in 3 to 5 days generally.

CLEANING AND MAINTENANCE

1. Use a wet soft cloth or towel to wipe the massager, with the volatile agents not allowed.
2. Store it in a dry and well-ventilated place.
3. **DO NOT** store it in a place with direct sunlight, high temperature or moisture.

WARM PROMPTS

1. In using the massager, please shift the toggle switch to "ON" first and then aim the IR sending window on the remote control at the IR receiving window on the massager. If the rechargeable battery built in the massager runs low, please charge it with a power adapter. If the remote control cannot work normally, please replace the button battery (CR2032) inside it.
2. In charging, please use a power adapter and then shift the toggle switch to "Charge".

Features:

- Digital Neck Massager System
- Matt & Fashionable Wrap-Around Style
- Portable Design, Perfect for Travel
- Relieve Stress, Excess Tension Improve Blood Circulation
- (6) Selectable Preset Massage Modes with Timer Settings
- Simple & Hassle-Free Operation
- Built-in Rechargeable Battery
- Remote Display for Wireless Control
- Includes Wireless Controller, Easy to Operate
- Extended Electric Pads to Massage Any
- Universal Size for All Ages
- Red Light Function, 630-650nm Wavelength to Increase Energy Supply
- Dual-Band Output Electric Massage
- Far Infrared Heating with 3-level

What's in the Box:

- Neck Massager
- Remote Control
- Power Cable
- Electronic Pads and Cable
- Back-Up Button Battery for Controller

Technical Specs:

- Intensity Level Selectable: Electric Modes (6), 16 Level Intensities, 3 level Heat ON/OFF
- Adjustable Time Settings: 15 Minutes
- Massage Impulse Width: 20-400 μ s
- Electric Pulse Freq.: 1-1000Hz
- Rechargeable Battery: 3.7V Li-ion, 1500mAh
- Charger Type: USB-C (Type C)
- Remote Control Battery: (1) x 'CR-2032' Button Cell, Included
- Back-Up Button Battery Type: CR-2032
- Electronic Pads Cable Length: 3.94 ft.
- Power Supply: 5V DC 1000mA
- Massager Controller Dimensions (L x W x H): 4.61" x 1.69" x 0.47" -inches
- Product Dimensions (L x W x H): 6.34" x 5.63" x 2.17" - inches

